

Moving Household Goods During Peak Season

OUTBOUND

May through September is the busiest time for moving household goods (HHG). If you are moving, you are highly encouraged to plan ahead. Schedule clearing of government quarters (or notifying landlords) **ONLY** after you have confirmed pickup dates. Please do not schedule dates on the day you close on a house or when you must vacate an apartment. It leaves no room to adjust unforeseen problems, such as shortages of movers' equipment, a common occurrence during peak months. Shipments over 5000 lbs usually need 1-2 days to pack and another day to load.

As soon as you receive your PCS/ETS orders, immediately visit the Transportation Office (TO), building 517 (right next to the Tin Barn). Make an appointment to see a Counselor. Movers would need at least 14-21 work days advance notice from the date of your counseling appointment. Customer's hours are 0830-1245/1400-1600, Monday-Friday. Telephone numbers are 242-5330/5203.

Ensure to pickup a copy of the "It's Your Move" pamphlet or access it at <http://dli-www.army.mil> under "Directorate of Logistics Transportation Office." It gives many tips on how to minimize problems when moving. Be flexible as much as possible and stick to the confirmed pickup dates. Otherwise, you risk not having your household goods picked up on your desired dates and, subsequently, a delay your departure. Should you encounter any problems at the time of pickup, call the TO (242-6456/5330) for immediate help.

INBOUND

If you have inbound shipments call 831-242-5096 as soon as you arrive at the Presidio. Even if you do not have a delivery address, it is important that you give the TO your telephone number and your unit of assignment. For direct delivery, shipments originating within the United States need to be arranged within 2 hours of arrival notification to the TO by the moving company. For overseas shipments, lead-time is 4 hours. If you cannot be reached in the allotted time, the shipment will be placed in storage for up to 90 days. Thereafter, it is converted to commercial storage at your expense. During peak season it can take up to 21 days for delivery. To prevent any undue hardship on you and family members, please make every effort to be available for direct delivery.